

Fig. 1

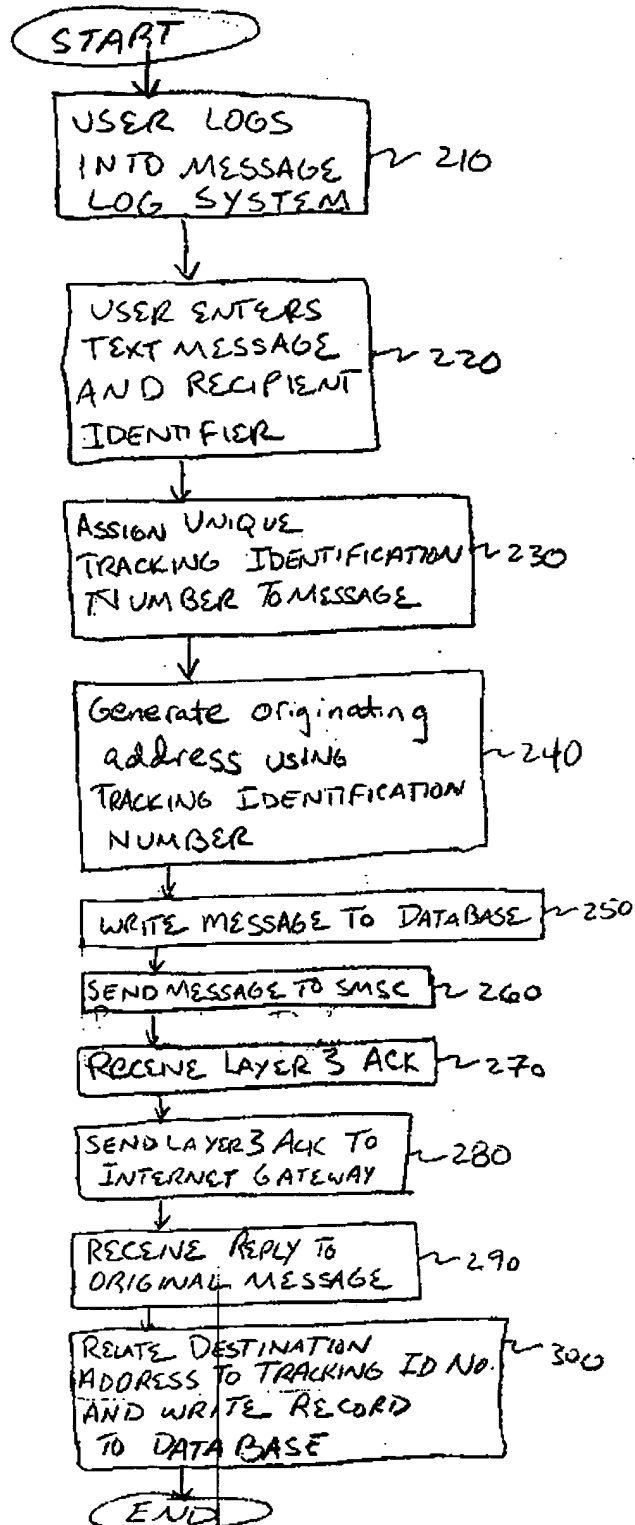


Fig. 2

304

Message Log for Jim-Smith

Message	Sent	Recipient	Status	Delivered	Reply
Lunch today?	7/16/2001 11:00 A.M.	215-555-5551	message Delivered	7/16/2001 11:05a.m.	OK,
Are you feeling better today?	7/16/2001 11:32a.m.	Joe-Jones	Message Delivered	7/16/2001 11:33a.m.	Much better, thanks
Where did you leave the keys?	7/16/2001 12:23 p.m.	Sue-Brown	Message Delivered	7/16/2001 12:25p.m.	

